

RESTAURANT  
**MAMO**  
NEW YORK - ANTIBES

May 2<sup>nd</sup>, 2019

Rollins Accounting and Inventory Services, Inc  
9011 Arboretum Parkway/Suite 300  
Richmond, VA 23226

Dear Jeremy,

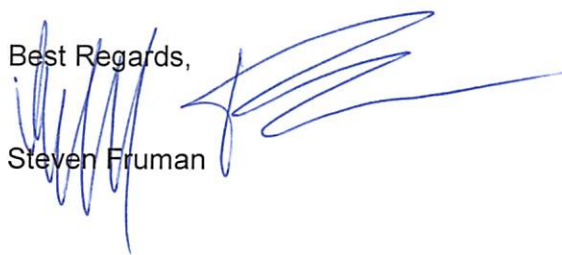
I would like to take a moment to personally thank you for the exceptional assistance and hard work you have helped me with for my business interruption claim.

On July 2nd, 2018, Mamo Restaurant caught on fire and was partially destroyed. Needless to say, it was an extremely stressful time for my employees and me in terms of thinking of how to move forward from the loss. Our public adjuster, Jessica Bivens, recommended using your company to issue this business interruption claim, and I am grateful to her for advice in doing so. Thanks to your expertise in handling these kinds of claims, you have put us all at ease and ensured the claim was handled with the utmost professionalism and care. You explained the details of what entailed moving forwards in a concise and understandable fashion and gave me a clear insight into the process of how to receive the best settlement. I felt very confident when working with you throughout the entire process as you gave throughout advice at every step.

I would highly recommend you and strongly encourage using your expertise to anyone who seeks assistance directly in regards to an insurance claim. Thank you again for all of your advisement, hard work, and patience with me.

Best Regards,

Steven Fruman



323 MM NYC LLC - d/b/a MAMO RESTAURANT  
323 W Broadway - New York, NY 10013  
Office: (646) 964-4641  
[www.mamonyc.com](http://www.mamonyc.com)